



F.Y.I.

from the Policy Unit

FYI-114

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SUBJECT: AZCourtHelp.org Website

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSS-POLICYQUESTIONS@azdes.gov or call 602-771-8127

The AZCourtHelp.org website is a joint venture of the Arizona Bar Foundation and the Arizona Supreme Court, in partnership with Courts and Law Libraries across the state. The Attorney General's Office, the State Library of Arizona and the Department of Economic Security have also assisted in its development. This website is a valuable resource for navigating the legal system in Arizona.

Resources available on AZCourtHelp.org include:

- **Self-Help Resources:** Forms, Topic Search, Law Library Resources, Case Finder, Tutorials and Workshop Calendars
- **Form Finder:** State and County Forms in 12 different legal categories
- **Find My Court:** Contact information, Maps & Directions and Parking Information for all Courts throughout Arizona
- **FAQ and More:** Frequently Asked Questions, Browse by Topic, Language and Disability Access and a Legal Glossary
- **Live Chat:** Live Chat with a Law Librarian (currently limited to four librarians, wait times may vary)
- **Legal Guidance:** Links to general Legal Resource information for a variety of users (Seniors, Vets, Parents, etc.)

The information within each of the sections listed above is extensive and easy to navigate. The site also contains the following helpful features.

- **Keyword search:** The prominent Search bar on the Home page makes searching easy and convenient.
- **Hide Screen option:** This feature enables the user to hide the azcourthelp.org site with one click, taking them to a blank Google search page. This could be helpful when a user, who is in a domestic violence situation, is trying to find help.
- **User Feedback button:** Takes the user to a User Feedback Survey page with links to surveys in English and Spanish.
- **Glossary Pop Up Feature:** When the user hovers over a word that is contained in the site glossary the definition appears in a pop-up box. Words that are glossary terms are underlined in text.

You are encouraged to visit this website and add it to your favorites. There is a wealth of information that will equip you to serve our customers more effectively.

